

**1999-2000 Sophomore Survey**  
**How Well Do Faculty Members Do Each of the Following**  
**All Respondents**

	Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	
<b>Set High Expectations</b>	6	0.5	100	8.2	620	50.6	499	40.7	1,119	91.3	3.3
<b>Respect Diversity</b>	52	4.3	372	30.4	617	50.5	181	14.8	798	65.3	2.8
<b>Promote Active Learning</b>	39	3.2	316	25.8	664	54.2	205	16.7	869	71.0	2.8
<b>Encourage Interaction</b>	72	5.9	365	29.8	561	45.8	228	18.6	789	64.4	2.8
<b>Provide Frequent Feedback</b>	43	3.5	380	31.0	623	50.9	178	14.5	801	65.4	2.8
<b>Time Devoted to Coursework</b>	18	1.5	182	14.9	635	51.8	390	31.8	1,025	83.7	3.1
<b>Cooperative Learning</b>	53	4.3	383	31.2	633	51.6	157	12.8	790	64.4	2.7
<b>Care About Student's Success</b>	100	8.2	382	31.3	567	46.4	172	14.1	739	60.5	2.7
<b>Overall Evaluation</b>	11	0.9	224	18.3	830	67.8	159	13.0	989	80.8	2.9

*1999-2000 Sophomore Survey*  
*Help Outside the Classroom: Orientation for New Students*  
*All Respondents*

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
<b>Length of Session</b>	64	5.2	115	9.4	344	28.0	578	47.0	128	10.4	706	60.6	2.6
<b>Quality of Programs</b>	58	4.7	92	7.5	415	33.8	530	43.2	133	10.8	663	56.7	2.6
<b>Helpfulness of Staff</b>	58	4.7	28	2.3	209	17.0	617	50.3	314	25.6	931	79.7	3.0
<b>Accommodations</b>	68	5.5	60	4.9	273	22.3	662	54.0	163	13.3	825	71.2	2.8
<b>Overall Effectiveness</b>	47	3.8	106	8.6	350	28.5	575	46.9	148	12.1	723	61.3	2.6

*1999-2000 Sophomore Survey*  
*Help Outside the Classroom: Academic Advising*  
*All Respondents*

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
<b>Access to Advisor</b>	6	0.5	176	14.3	419	34.1	457	37.2	172	14.0	629	51.4	2.5
<b>Sufficient Time</b>	5	0.4	274	22.3	432	35.1	370	30.1	149	12.1	519	42.4	2.3
<b>Accurate Information</b>	6	0.5	167	13.6	366	29.8	444	36.1	247	20.1	691	56.5	2.6
<b>Knowledge of Campus Policies</b>	26	2.1	137	11.2	361	29.4	497	40.5	206	16.8	703	58.5	2.6
<b>Overall</b>	6	0.5	161	13.1	457	37.2	464	37.8	139	11.3	603	49.4	2.5

*1999-2000 Sophomore Survey*  
*Help Outside the Classroom: Academic Assistance or Tutoring*  
*All Respondents*

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
<b>Writing</b>	716	58.3	6	0.5	31	2.5	249	20.3	227	18.5	476	92.8	3.4
<b>Reading</b>	987	80.4	6	0.5	50	4.1	136	11.1	48	3.9	184	76.7	2.9
<b>Math</b>	792	64.4	21	1.7	74	6.0	234	19.0	108	8.8	342	78.3	3.0
<b>Science</b>	927	75.7	7	0.6	71	5.8	171	14.0	48	3.9	219	73.7	2.9
<b>Study Skills</b>	685	56.1	2	0.2	66	5.4	331	27.1	137	11.2	468	87.3	3.1

*1999-2000 Sophomore Survey  
 Help Outside the Classroom: Library  
 All Respondents*

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
<b>Hours of Operation</b>	7	0.6	11	0.9	67	5.5	452	36.8	692	56.3	1,144	93.6	3.5
<b>Databases</b>	22	1.8	3	0.2	48	3.9	461	37.5	694	56.5	1,155	95.8	3.5
<b>Training</b>	147	12.0	122	9.9	279	22.7	497	40.5	183	14.9	680	62.9	2.7
<b>Overall</b>	4	0.3	.	.	45	3.7	609	49.6	570	46.4	1,179	96.3	3.4

*1999-2000 Sophomore Survey  
 Help Outside the Classroom: Technology  
 All Respondents*

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
<b>Access to the Internet</b>	17	1.4	3	0.2	21	1.7	252	20.5	936	76.2	1,188	98.0	3.8
<b>Hours of Operation for Facilities</b>	141	11.5	15	1.2	99	8.1	499	40.6	475	38.6	974	89.5	3.3
<b>Access to Up-to-date Facilities</b>	82	6.7	4	0.3	52	4.2	529	43.0	562	45.7	1,091	95.1	3.4
<b>Access to Trained Staff for Help</b>	145	11.8	27	2.2	217	17.7	538	43.8	300	24.4	838	77.4	3.0
<b>Technology Training Classes</b>	745	60.6	31	2.5	141	11.5	212	17.2	100	8.1	312	64.5	2.8
<b>Technology Services Overall</b>	44	3.6	3	0.2	45	3.7	635	51.8	500	40.7	1,135	95.9	3.4

*1999-2000 Sophomore Survey*  
*Help Outside the Classroom: Career Related Services*  
*All Respondents*

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
<b>Opportunity for Career Assistance</b>	478	39.0	22	1.8	113	9.2	398	32.5	214	17.5	612	81.9	3.1
<b>Information on Internship, Co-op or Other Options</b>	370	30.1	39	3.2	149	12.1	396	32.2	274	22.3	670	78.1	3.1
<b>Resources Available to Explore Career Options</b>	419	34.1	22	1.8	119	9.7	423	34.5	244	19.9	667	82.5	3.1
<b>Information Available through Computers/Internet and Other Technology</b>	355	29.0	20	1.6	108	8.8	423	34.5	320	26.1	743	85.3	3.2
<b>Overall</b>	330	27.0	21	1.7	124	10.2	499	40.9	246	20.2	745	83.7	3.1

*1999-2000 Sophomore Survey*  
*Help Outside the Classroom: Timely Availability of Textbooks*  
*All Respondents*

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
<b>Availability of Textbooks</b>	29	2.4	38	3.1	206	17.0	635	52.3	306	25.2	941	79.4	3.0



*1999-2000 Sophomore Survey*  
*Campus Safty*  
*All Respondents*

<b>Has the campus taken sufficient steps to ensure your physical safety?</b>					
<b>No</b>		<b>Not Sure</b>		<b>Yes</b>	
<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>	<b>N</b>	<b>%</b>
53	4.3	128	10.4	1046	85.2

*1999-2000 Sophomore Survey*  
*Class Size and Spoken English of Instructors*  
*All Respondents*

	None		One		Two		Three		Four or more	
	N	%	N	%	N	%	N	%	N	%
<b>Number of Classes that Are Too Large</b>	357	29.1	116	9.5	256	20.9	245	20.0	253	20.6
<b>Number of Classes Where Instructor's Spoken English Was a Problem</b>	369	30.1	418	34.1	275	22.4	119	9.7	46	3.7

**1999-2000 Sophomore Survey**  
**Other Offices That Serve Students: Evaluation of Service Area**  
**All Respondents**

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
<b>Registration</b>	34	2.8	60	4.9	250	20.3	615	49.8	275	22.3	890	74.2	2.9
<b>Fin. Aid Services</b>	648	52.5	42	3.4	149	12.1	281	22.8	114	9.2	395	67.4	2.8
<b>Food Service</b>	157	12.7	60	4.9	268	21.7	556	45.1	193	15.6	749	69.5	2.8
<b>Health Services</b>	259	21.0	77	6.2	230	18.6	476	38.6	192	15.6	668	68.5	2.8
<b>Counseling</b>	965	78.2	15	1.2	54	4.4	135	10.9	65	5.3	200	74.3	2.9
<b>Business Services</b>	328	26.6	28	2.3	166	13.5	557	45.1	155	12.6	712	78.6	2.9
<b>Residence Life</b>	502	40.7	36	2.9	185	15.0	395	32.0	116	9.4	511	69.8	2.8
<b>Recreation</b>	156	12.6	14	1.1	90	7.3	475	38.5	499	40.4	974	90.4	3.4
<b>Community Service</b>	273	22.1	24	1.9	144	11.7	421	34.1	372	30.1	793	82.5	3.2
<b>Leadership Skills</b>	261	21.2	36	2.9	190	15.4	474	38.4	273	22.1	747	76.8	3.0

*1999-2000 Sophomore Survey*  
*Other Offices That Serve Students: Evaluation of Staff Responsiveness*  
*All Respondents*

	Do Not Know		Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
<b>Registration</b>	303	24.6	55	4.5	234	19.0	495	40.1	147	11.9	642	69.0	2.8
<b>Fin. Aid Services</b>	698	56.6	43	3.5	142	11.5	256	20.7	95	7.7	351	65.5	2.8
<b>Food Service</b>	263	21.3	41	3.3	225	18.2	491	39.8	214	17.3	705	72.6	2.9
<b>Health Services</b>	327	26.5	80	6.5	212	17.2	413	33.5	202	16.4	615	67.8	2.8
<b>Counseling</b>	976	79.1	12	1.0	63	5.1	117	9.5	66	5.3	183	70.9	2.9
<b>Business Services</b>	426	34.5	37	3.0	153	12.4	483	39.1	135	10.9	618	76.5	2.9
<b>Residence Life</b>	578	46.8	30	2.4	143	11.6	362	29.3	121	9.8	483	73.6	2.9

*1999-2000 Sophomore Survey*  
*Intellectual Environment on the Campus*  
*All Respondents*

	Very Weak		Weak		Average		Strong		Very Strong		Very Strong/Strong		Mean
	N	%	N	%	N	%	N	%	N	%	N	%	
<b>Intellectual Environment</b>	3	0.2	17	1.4	135	11.0	752	61.3	319	26.0	1,071	87.4	4.1

*1999-2000 Sophomore Survey*  
*Overall Quality of the Educational Experience at Carolina*  
*All Respondents*

	Poor		Fair		Good		Excellent		Excellent/Good		Mean
	N	%	N	%	N	%	N	%	N	%	
<b>Instruction Overall</b>	6	0.5	115	9.4	773	63.2	330	27.0	1,103	90.1	3.2
<b>Education Overall</b>	5	0.4	62	5.0	584	47.5	578	47.0	1,162	94.5	3.4

*1999-2000 Sophomore Survey*  
*Other Conclusions*  
*All Respondents*

	No		Not Sure		Yes	
	N	%	N	%	N	%
<b>Plan to Complete Program Here</b>	16	1.3	40	3.3	1172	95.4
<b>Would Choose This Institution Again</b>	71	5.8	161	13.2	991	81.0