

2012 - 2013 UNC Sophomore Survey Results

Section A. Academic Environment and Advising Questions

A1. Please rate your overall satisfaction with instructors on your campus for each of the following:

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Total Responses
a. Their ability to motivate me to do my best	10.2%	63.2%	19.4%	6.8%	0.6%	532
b. How carefully they explain the expectations of student performance in the course	13.6%	64.8%	14.3%	7.2%	0.2%	531
c. How well they explain course material	10.9%	68.5%	14.3%	5.8%	0.4%	531
d. The extent to which they encourage class discussion	18.2%	56.2%	21.1%	4.3%	0.2%	532
e. How effectively they use instructional technology in teaching and learning activities	25.0%	53.6%	18.0%	2.8%	0.6%	532
f. How quickly they provide feedback on my work	7.5%	46.6%	25.9%	18.6%	1.3%	532
g. The helpfulness of their feedback on my work	11.1%	53.4%	23.5%	11.3%	0.8%	532

A2. Please rate the extent to which you agree or disagree with each of the following:

Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Total Responses
a. I consider what I have been learning in my classes valuable	25.6%	58.9%	9.3%	5.9%	0.4%	528
b. My experiences at this institution have stimulated interest in an intended field of study	41.1%	45.5%	8.5%	3.6%	1.3%	528
c. I am able to freely explore academic interests at this institution	36.7%	43.9%	7.8%	9.5%	2.1%	528
d. Students at this institution are encouraged to ask questions	34.1%	53.2%	10.4%	1.9%	0.4%	528
e. Students at this institution are given meaningful answers to the questions they ask	23.3%	58.8%	14.0%	3.8%	0.0%	527
f. At this institution, students are invited to share their ideas and knowledge	37.7%	52.5%	7.4%	2.1%	0.4%	528

A3. How many of your classes at this institution do you feel have been too large for you to learn effectively?

Answer	Response	%
None	137	26%
One	83	16%
Two	137	26%
Three	109	21%
Four or more	60	11%
Total	526	100%

A4. In how many of your classes at this institution have you had difficulty understanding the spoken English of an instructor?

Answer	Response	%
None	170	32.3%
One	225	42.7%
Two	101	19.2%
Three	25	4.7%
Four or more	6	1.1%
Total	527	100.0%

**A5. Which of the following choices best reflects your primary source for academic advising during your sophomore year?
(Select only one response option)**

Answer	Response	%
Faculty member in my department	66	12.5%
Professional advisor in my department or college	209	39.7%
Centralized or campus-wide advising service (with personal contact)	177	33.6%
University provided web-based advising site (no personal contact)	53	10.1%
Other (describe)	22	4.2%
Total	527	100.0%

A6. Please rate your level of satisfaction with the person or office serving as your designated primary source for academic advising/guidance.

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Total Responses
a. Accessibility of my primary advisor	21.7%	44.9%	20.3%	11.8%	1.3%	526
b. Amount of time I am given during advising sessions	26.9%	52.0%	14.6%	6.1%	0.4%	527
c. Advisor's concern with my academic success	25.0%	40.8%	21.1%	10.9%	2.3%	525
d. Advisor keeping me informed about my academic progress	20.9%	31.4%	27.6%	16.9%	3.2%	526
e. Advisor's knowledge about university rules and procedures	27.5%	48.0%	14.8%	7.4%	2.3%	527
f. Advisor providing me with the information I need about academic courses and programs	26.2%	45.0%	15.6%	11.2%	2.1%	527
g. Advisor's knowledge about the requirements for my current major or major of interest	32.8%	45.2%	12.7%	7.8%	1.5%	527
h. Advisor's knowledge about general education and other degree requirements	32.9%	48.1%	12.7%	5.5%	0.8%	526
i. Advisor knowing whom to contact to help me with non-academic problems	22.8%	33.5%	34.4%	7.4%	1.9%	526
j. Advisor's encouragement of participation in educational enrichment opportunities (e.g., internship, service learning, clubs related to my major)	18.8%	26.8%	34.5%	15.6%	4.4%	527

Section B. Help outside the Classroom

B1. Academic Assistance / Tutoring

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know/Not Applicable	Total Responses
a. Availability of academic assistance or tutoring services on campus	14.4%	42.6%	16.3%	4.9%	1.5%	20.2%	526
b. Academic assistance or tutoring services you have received on campus for help with:							
1) Writing	9.4%	25.3%	12.5%	3.6%	1.3%	47.8%	521
2) Reading	3.1%	9.3%	18.2%	0.6%	0.4%	68.4%	516
3) Mathematics	5.8%	20.9%	16.1%	4.8%	2.1%	50.3%	521
4) Science	6.4%	21.8%	16.4%	4.6%	1.7%	49.1%	519
5) Foreign language	4.8%	18.5%	16.0%	2.9%	1.2%	56.6%	519
6) Study skills	5.2%	13.9%	14.9%	2.1%	1.2%	62.7%	517

B2. Library

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know/Not Applicable	Total Responses
a. Helpfulness of staff	25.6%	48.9%	11.8%	1.1%	0.2%	12.4%	524
b. Space for individual student work	24.6%	53.7%	9.1%	9.7%	1.1%	1.7%	525
c. Space for group work	16.6%	37.9%	14.7%	23.4%	3.2%	4.2%	525
d. Training/instruction for using library and information resources	14.3%	41.0%	21.2%	4.6%	1.0%	17.9%	524
e. Access to databases and resources	32.4%	53.3%	7.8%	0.6%	0.0%	5.9%	525
f. Access to online library resources	35.4%	54.9%	5.9%	0.8%	0.0%	3.0%	525
g. Hours of operation	35.1%	53.2%	5.9%	4.0%	0.8%	1.0%	524
h. Effectiveness of library services in improving my learning experience	29.2%	50.6%	15.1%	0.8%	0.0%	4.4%	524

B 3. Career Services

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know/Not Applicable	Total Responses
a. Helpfulness of staff	16.1%	28.9%	9.6%	1.5%	0.6%	43.3%	522
b. Information on internships, co-ops, and other career-related experiences	14.3%	25.0%	12.2%	6.3%	0.6%	41.5%	523
c. Access to employment opportunities (e.g., career fairs, interviews, job listings, etc.)	15.3%	26.0%	12.0%	3.6%	0.8%	42.3%	523
d. Help in preparing for interviews, resumes, etc.	15.3%	26.6%	10.1%	3.4%	0.8%	43.8%	523
e. Availability of career resources online	15.9%	31.0%	10.0%	2.9%	1.0%	39.3%	522

B4. Information Technology

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know/Not Applicable	Total Responses
a. Training on the technology that I need to use	7.7%	31.1%	16.8%	4.3%	0.4%	39.7%	517
b. Assistance from the helpdesk in solving my technology problems	17.4%	39.3%	11.6%	2.1%	1.0%	28.5%	516
c. Hours of operation for university computer labs	12.4%	35.9%	13.7%	2.1%	0.6%	35.3%	518
d. Availability of equipment and software in university computer labs to meet my needs	14.7%	40.1%	13.6%	1.2%	0.6%	29.8%	516
e. Availability of wireless access on campus	19.7%	42.7%	11.6%	15.3%	3.3%	7.5%	518
f. Online course management system(s) used in my classes (i.e., Sakai)	16.8%	51.7%	13.7%	3.7%	1.2%	12.9%	518
g. Effectiveness of information technology in improving my learning experience	14.9%	47.6%	18.4%	1.7%	0.2%	17.2%	517

Section C. Other Offices that Serve You

C1. First, please rate your satisfaction with the services provided by the following offices on campus:

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	No Experience to Judge	Total Responses
a. Financial Aid: Application/award process	14.3%	25.0%	13.5%	15.2%	4.2%	27.7%	519
b. Financial Aid: Disbursement process	13.7%	27.6%	16.6%	9.1%	2.5%	30.5%	518
c. Cashier/Student Accounts/Billing Office	12.5%	47.6%	17.9%	9.6%	1.7%	10.6%	519
d. Registrar's Office	13.0%	44.3%	20.9%	7.4%	1.5%	13.0%	517
e. Bookstore	20.8%	55.2%	12.2%	8.3%	1.2%	2.3%	518
f. Health Services	14.7%	38.2%	15.9%	12.6%	4.5%	14.1%	516
g. Counseling (personal, interpersonal, or psychological)	10.0%	17.3%	12.3%	1.2%	1.2%	58.0%	519
h. Housing and Residence Life	16.2%	57.0%	15.4%	5.0%	1.9%	4.4%	519
i. Campus Recreation	27.4%	54.9%	6.9%	1.2%	0.0%	9.6%	519
j. Dining Services	8.9%	49.1%	18.3%	13.7%	4.2%	5.8%	519
k. On-campus shuttle/transportation services	23.7%	54.8%	8.7%	1.2%	1.0%	10.6%	518
l. Campus Police Department	10.0%	34.5%	13.5%	3.7%	2.1%	36.2%	519
m. Parking	2.1%	7.5%	9.1%	30.3%	35.3%	15.8%	519

C 2. Now please rate the quality of the staff associated with the following campus offices:

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	No Experience to Judge	Total Responses
a. Financial Aid: Application/award process	13.9%	24.9%	12.9%	5.0%	1.2%	42.2%	519
b. Financial Aid: Disbursement process	12.9%	25.0%	12.9%	4.4%	0.8%	43.9%	519
c. Cashier/Student Accounts/Billing Office	13.9%	37.4%	17.5%	4.6%	1.2%	25.4%	519
d. Registrar's Office	13.3%	37.9%	16.2%	3.5%	0.6%	28.4%	517
e. Bookstore	26.6%	57.2%	10.8%	2.3%	0.0%	3.1%	519
f. Health Services	19.7%	40.2%	12.7%	8.5%	3.1%	15.8%	518
g. Counseling (personal, interpersonal, or psychological)	12.7%	19.7%	7.7%	1.7%	0.4%	57.8%	519
h. Housing and Residence Life	22.4%	53.7%	11.0%	3.9%	2.1%	6.9%	518
i. Campus Recreation	25.9%	54.8%	6.9%	0.6%	0.0%	11.8%	518
j. Dining Services	23.9%	52.3%	13.1%	3.9%	1.0%	5.8%	518
k. On-campus shuttle/transportation services	18.7%	52.9%	13.5%	2.3%	1.0%	11.6%	518
l. Campus Police Department	11.8%	29.9%	13.1%	2.7%	1.5%	41.0%	519
m. Parking	5.4%	18.9%	18.5%	8.3%	7.1%	41.7%	518

C3. How satisfied are you with the ease with which you can navigate through the following online services?

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know/Not Applicable	Total Responses
a. Billing system	14.7%	42.8%	17.6%	11.4%	3.3%	10.1%	516
b. Financial aid	12.6%	33.8%	14.4%	9.5%	2.7%	27.0%	515
c. Course registration system	9.1%	40.1%	16.9%	21.9%	11.6%	0.4%	516

Section D: Campus Safety

D1. In general, how safe do you feel?

Question	Very Safe	Pretty Safe	Not Very Safe	Not At All Safe	Not Applicable - Never There	Total Responses
a. In campus residence halls during the day/early evening	75.9%	18.1%	1.0%	0.4%	4.6%	518
b. In campus residence halls at night	58.9%	32.6%	1.9%	0.8%	5.8%	518
c. Using the parking lots, garages, and/or decks on campus during the day/early evening	45.9%	40.3%	3.5%	0.6%	9.7%	518
d. Using the parking lots, garages, and/or decks on campus at night	15.6%	42.9%	24.5%	4.4%	12.5%	518
e. In non-residence buildings on campus during the day/early evening (e.g., classrooms, libraries, etc.)	71.6%	26.8%	1.2%	0.4%	0.0%	518
f. In non-residence buildings on campus at night (e.g., classrooms, libraries, etc.)	37.5%	51.0%	8.3%	1.2%	2.1%	518
g. Outside on the grounds of the campus during the day/early evening	62.0%	34.2%	2.9%	0.8%	0.2%	518
h. Outside on the ground of the campus at night	13.9%	47.9%	30.3%	6.8%	1.2%	518

D2. How satisfied are you with:

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Total Responses
a. Availability of public information about crimes on campus	23.2%	49.3%	13.9%	10.6%	2.9%	517
b. Availability of information about crime prevention and safety on campus	20.2%	48.8%	20.3%	8.5%	2.1%	516

D3. If you observed someone on campus behaving suspiciously or in a threatening manner, would you know how to report it?

Answer	Response	%
Yes	264	51.1%
No	253	48.9%
Total	517	100.0%

D4. If you observed someone on campus behaving suspiciously or in a threatening manner, how likely would you be to report it to a campus authority?

Answer	Response	%
Very Likely	145	28.0%
Somewhat Likely	290	56.1%
Somewhat Unlikely	76	14.7%
Very Unlikely	6	1.2%
Total	517	100.0%

Section E: On- and Off-Campus Activities

E1. About how often during the typical year do you attend or participate in each of the following campus activities?

Question	1 or More Times Weekly	2-3 Times a Month	Once a Month	2-3 Times a Semester	1-2 Times a Year	Never	Total Responses
a. Workshops, seminars, speakers, etc. outside of class	1.4%	11.8%	16.1%	23.7%	34.6%	12.4%	515
b. University sponsored art events (e.g., plays, musical performances, exhibits)	1.4%	8.1%	14.3%	27.9%	36.8%	11.4%	516
c. Multicultural/diversity events/programs	1.4%	6.6%	9.7%	15.0%	30.8%	36.5%	513
d. Community service/volunteer work	16.3%	13.0%	14.0%	22.2%	19.5%	15.0%	514
e. Intramural activities (including club and recreational sports)	15.3%	14.0%	7.2%	13.0%	12.0%	38.6%	516
f. Co-curricular activities (e.g., University-sponsored student organization, student government, Greek life)	38.8%	11.1%	7.8%	7.2%	8.7%	26.4%	515
g. Intercollegiate athletic events	11.8%	26.7%	16.9%	11.2%	9.5%	23.8%	516

E2. Overall Satisfaction

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Total Responses
a. Weekend activities on campus for students	18.2%	51.6%	23.4%	6.2%	0.6%	516
b. The ease with which I can get involved in campus organizations	26.4%	49.0%	14.9%	8.7%	1.0%	516
c. Opportunities on campus to interact with or learn from people from a range of racial/ethnic or cultural backgrounds	28.9%	49.6%	18.6%	1.9%	1.0%	516
d. Opportunities on campus to develop leadership skills	26.2%	47.7%	20.9%	4.8%	0.4%	516

Section F: Conclusions

F1. To what extent do you agree or disagree with each of the following:

Question	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Total Responses
a. I am confident that I made the right decision to attend UNC-Chapel Hill	60.0%	26.4%	9.1%	3.3%	1.2%	515
b. I believe I was academically prepared to attend this institution	34.3%	37.2%	10.5%	14.9%	3.1%	516
c. I feel I belong at UNC-Chapel Hill	53.0%	28.9%	11.1%	5.6%	1.4%	515
d. I will have the financial resources I need to finish college	37.2%	35.9%	16.7%	7.9%	2.3%	516

F2. While school has been in session this academic year, about how many hours per week have you spent working for pay on campus?

Answer	Response	%
0	358	69.4%
1-5	18	3.5%
6-10	65	12.6%
11-15	48	9.3%
16-20	19	3.7%
21-25	1	0.2%
26-30	2	0.4%
More than 30	5	1.0%
Total	516	100.0%

F3. While school has been in session this academic year, about how many hours per week have you spent working for pay off campus?

Answer	Response	%
0	385	74.8%
1-5	42	8.2%
6-10	29	5.6%
11-15	21	4.1%
16-20	19	3.7%
21-25	4	0.8%
26-30	8	1.6%
More than 30	7	1.4%
Total	515	100.0%

F4. How does your job affect your school work? (Select only one response option)

Answer	Response	%
I do not have a job.	256	49.7%
My job does not interfere with my school work.	91	17.7%
My job takes some time away from my school work.	149	28.9%
My job takes a lot of time away from my school work.	19	3.7%
Total	515	100.0%

F5. Which of the following best describes your current educational plans? (Select only one response option)

Answer	Response	%
I expect to be continuously enrolled at UNC-Chapel Hill until I graduate (including co-ops, internships, student teaching, etc.).	490	95.1%
I expect to graduate from UNC-Chapel Hill, but I plan to take some time off between semesters.	8	1.6%
I expect to transfer to another college or university in order to pursue my desired major.	6	1.2%
I expect to transfer to another college or university for reasons unrelated to the major I want to pursue (i.e., financial, personal, social, etc.).	4	0.8%
I do not expect to complete a degree at UNC-Chapel Hill or at any other college or university in the foreseeable future.	0	0.0%
I am not sure about my educational plans at this point.	7	1.4%
Total	515	100.0%