

# 2012 - 2013 UNC Senior Survey Results

## Section A: Faculty Contributions

**A1. Please rate your overall satisfaction with instructors in your major department on each of the following:**

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Total Responses
<b>a.</b> Their ability to motivate me to do my best	28.6%	59.1%	8.7%	3.2%	0.3%	1,363
<b>b.</b> How carefully they explain the expectations of student performance in the course	32.0%	57.8%	7.3%	2.6%	0.1%	1,361
<b>c.</b> How well they explain course material	32.6%	57.6%	7.4%	2.4%	0.0%	1,362
<b>d.</b> The extent to which they encourage class discussion	36.5%	46.2%	12.6%	4.3%	0.4%	1,360
<b>e.</b> How effectively they use instructional technology in teaching and learning activities	30.0%	51.7%	14.5%	3.5%	0.4%	1,362
<b>f.</b> How quickly they provide feedback on my work	19.8%	53.7%	19.1%	6.8%	0.5%	1,362
<b>g.</b> The helpfulness of their feedback on my work	23.2%	56.6%	14.0%	5.7%	0.5%	1,360
<b>h.</b> Overall satisfaction with instructors in your major	41.7%	48.6%	6.8%	2.7%	0.2%	1,362

## Section B. Help outside the Classroom

### B1. Academic advising in your major

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know/Not Applicable	Total Responses
<b>a.</b> Advisor spending sufficient time with me	19.4%	38.8%	21.2%	11.8%	3.5%	5.2%	1,354
<b>b.</b> Advisor providing accurate information about degree requirements and course sequencing	27.0%	42.3%	12.5%	10.6%	3.8%	3.8%	1,354
<b>c.</b> Advisor's knowledge about campus policies and procedures	22.3%	40.7%	17.2%	9.7%	2.9%	7.2%	1,354
<b>d.</b> Advisor's knowledge about post-graduation educational options (e.g., graduate school)	14.1%	22.7%	28.9%	10.3%	4.4%	19.6%	1,354
<b>e.</b> Advisor's knowledge about post-graduation employment options	13.2%	21.5%	30.0%	11.7%	4.5%	19.1%	1,354
<b>f.</b> Academic advising services overall	17.5%	41.9%	19.7%	12.0%	5.5%	3.3%	1,352

## B2. Library services

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know/Not Applicable	Total Responses
<b>a.</b> Helpfulness of staff	30.3%	47.6%	11.9%	0.5%	0.0%	9.6%	1,342
<b>b.</b> Space for individual student work	25.5%	52.5%	11.0%	8.0%	1.0%	2.1%	1,342
<b>c.</b> Space for group work	14.0%	40.2%	16.5%	23.9%	2.7%	2.7%	1,337
<b>d.</b> Training/instruction for using library and information resources	16.6%	42.7%	23.4%	3.9%	0.4%	13.0%	1,343
<b>e.</b> Access to databases and resources	40.8%	47.2%	7.0%	0.6%	0.1%	4.2%	1,344
<b>f.</b> Access to online library resources	46.6%	44.5%	5.2%	0.9%	0.1%	2.7%	1,344
<b>g.</b> Hours of operation	34.6%	51.1%	8.1%	3.4%	0.8%	1.9%	1,342
<b>h.</b> Effectiveness of library resources and services in improving my learning experience	30.8%	53.9%	11.0%	0.4%	0.4%	3.3%	1,342
<b>i.</b> Library services overall	31.2%	60.6%	6.0%	0.6%	0.1%	1.4%	1,342

### B3. Information Technology

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know/Not Applicable	Total Responses
<b>a.</b> Training on the technology I need to use	11.0%	43.7%	24.0%	4.3%	0.5%	16.4%	1,334
<b>b.</b> Assistance from the helpdesk in solving my technology problems	20.7%	49.3%	14.0%	4.1%	0.8%	11.1%	1,336
<b>c.</b> Hours of operation for university computer labs	16.1%	51.0%	16.1%	3.7%	0.5%	12.6%	1,336
<b>d.</b> Availability of equipment and software in university computer labs to meet my needs	20.3%	53.2%	13.2%	3.1%	0.9%	9.2%	1,334
<b>e.</b> Availability of wireless access on campus	30.5%	49.5%	9.1%	7.9%	1.6%	1.3%	1,335
<b>f.</b> Online course management system(s) used in my classes (e.g., Sakai)	16.3%	56.7%	17.5%	5.3%	1.6%	2.5%	1,337
<b>g.</b> Effectiveness of information technology in improving my learning experience	15.4%	58.3%	20.1%	2.2%	0.5%	3.5%	1,335
<b>h.</b> Information technology services overall	16.4%	66.4%	13.5%	1.7%	0.4%	1.6%	1,335

#### B4. Career Services

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	Don't Know/Not Applicable	Total Responses
a. Helpfulness of staff	19.2%	41.8%	14.4%	3.4%	1.5%	19.8%	1,336
b. Information on internships, co-ops, and other career-related experiences	18.5%	35.8%	16.9%	6.3%	1.6%	21.0%	1,333
c. Access to employment opportunities (e.g., career fairs, interviews, job listings, etc.)	21.5%	36.3%	16.0%	5.8%	1.8%	18.7%	1,335
d. Help in preparing for interviews, resumes, etc.	22.1%	37.1%	13.9%	4.3%	1.6%	21.0%	1,335
e. Availability of career resources online	21.5%	40.0%	14.1%	4.7%	1.6%	18.1%	1,335
f. Career services overall	20.4%	41.9%	15.7%	3.8%	1.5%	16.6%	1,331

## Section C: Knowledge, Skills, & Personal Growth

**C1. To what extent do you think your college education contributed to your knowledge, skills, and personal development in each of the following areas?**

Question	Very Much	Somewhat	Very Little	Not at All	Don't Know	Total Responses
<b>a.</b> Writing effectively	50.3%	40.5%	7.4%	1.6%	0.2%	1,331
<b>b.</b> Speaking effectively (i.e., to large and small groups and making presentations)	50.5%	39.3%	8.5%	1.4%	0.4%	1,329
<b>c.</b> Listening attentively	42.4%	45.7%	9.9%	1.7%	0.2%	1,327
<b>d.</b> Comprehending written and oral information	54.4%	38.8%	5.7%	0.9%	0.2%	1,326
<b>e.</b> Using mathematical skills	20.8%	39.8%	27.3%	10.2%	1.8%	1,330
<b>f.</b> Applying scientific methods of inquiry	38.7%	36.0%	17.3%	6.2%	1.8%	1,328
<b>g.</b> Applying analytical skills	61.2%	33.1%	4.7%	0.7%	0.2%	1,328
<b>h.</b> Using critical thinking skills	70.0%	26.7%	2.9%	0.2%	0.2%	1,328
<b>i.</b> Using technologies appropriate to my discipline	48.4%	41.0%	7.8%	1.9%	0.9%	1,329
<b>j.</b> Developing leadership skills	49.6%	37.1%	10.0%	2.9%	0.3%	1,330
<b>k.</b> Working effectively as part of a team	52.0%	37.2%	8.8%	1.8%	0.2%	1,330
<b>l.</b> Experiencing personal growth (e.g., self-discipline, responsibility, self-awareness, etc.)	70.9%	24.0%	3.7%	1.3%	0.2%	1,331
<b>m.</b> Ability to work with people from diverse backgrounds	60.5%	30.6%	5.9%	2.3%	0.6%	1,328
<b>n.</b> Sensitivity to issues associated with racial equity	53.1%	32.3%	9.4%	3.4%	1.8%	1,328
<b>o.</b> Sensitivity to issues associated with gender equity	54.4%	30.5%	9.7%	3.7%	1.7%	1,328

**C2a. Did your major include a co-op, internship, practicum, student teaching, or other field experience?**

Answer	Response	%
Yes	610	45.8%
No	721	54.2%
Total	1,331	100.0%

**C2b. To what extent did this experience contribute to your personal and professional growth?**

Answer	Response	%
Very Much	459	75.2%
Somewhat	129	21.1%
A Little	17	2.8%
Not At All	5	0.8%
Total	610	100.0%

**C3a. During the past two years, did you work on a research project with a UNC-CH faculty member outside of course or program requirements?**

Answer	Response	%
Yes	407	30.6%
No	922	69.4%
Total	1,329	100.0%

**C3b. If yes, to what extent did this experience contribute to your personal and professional growth?**

Answer	Response	%
Very Much	296	72.7%
Somewhat	84	20.6%
A Little	25	6.1%
Not At All	2	0.5%
Total	407	100.0%

**C4a. During the past two years, did you participate in any community service project through UNC-CH (e.g., through a club, Greek life, or other University-sponsored activity)?**

Answer	Response	%
Yes	983	74.0%
No	345	26.0%
Total	1,328	100.0%

**C4b. To what extent did this experience contribute to your personal and professional growth?**

Answer	Response	%
Very Much	522	53.2%
Somewhat	378	38.5%
A Little	70	7.1%
Not At All	12	1.2%
Total	982	100.0%

**C5. While school has been in session this academic year, about how many hours per week have you spent working for pay?**

Question	0	1-5	6-10	11-15	16-20	21-25	26-30	more than 30	Total Responses
On campus?	61.8%	6.4%	13.1%	10.1%	5.4%	1.4%	0.7%	1.0%	1,248
Off campus?	51.6%	10.3%	12.6%	10.7%	7.6%	4.1%	1.3%	1.8%	1,234



## Section D: Other Offices that Serve You

**D1. First, in thinking about your past two years at UNC-CH, please rate your satisfaction with the services provided by the following offices on campus.**

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	No Experience to Judge	Total Responses
<b>a.</b> Registrar's Office	12.3%	52.5%	17.0%	8.9%	2.2%	7.1%	1,329
<b>b.</b> Financial Aid: Application/award process	15.2%	30.3%	16.0%	8.7%	3.1%	26.7%	1,328
<b>c.</b> Financial Aid: Disbursement process	16.7%	30.7%	14.8%	7.4%	2.3%	28.0%	1,327
<b>d.</b> Dining Services	9.2%	46.0%	19.5%	9.8%	2.9%	12.5%	1,327
<b>e.</b> Health Services	14.2%	43.2%	16.1%	12.4%	4.8%	9.4%	1,325
<b>f.</b> Counseling (personal, interpersonal, or psychological)	9.9%	17.4%	16.0%	2.7%	2.0%	52.0%	1,326
<b>g.</b> Cashier/Student Accounts/Billing Office	11.4%	52.6%	19.6%	6.1%	2.7%	7.5%	1,328
<b>h.</b> Housing and Residence Life	15.4%	44.5%	14.7%	4.0%	2.0%	19.3%	1,327
<b>i.</b> Bookstore	21.4%	56.3%	12.8%	4.7%	1.9%	2.9%	1,329
<b>j.</b> Campus recreation	37.7%	47.4%	6.5%	0.8%	0.8%	6.9%	1,328
<b>k.</b> On-campus shuttle/transportation services	28.8%	49.6%	8.5%	1.7%	0.8%	10.6%	1,324
<b>l.</b> Parking	1.8%	10.4%	11.7%	32.7%	36.5%	6.9%	1,330
<b>m.</b> Campus Police Department	6.5%	27.8%	21.5%	5.7%	4.4%	34.1%	1,328

**D2. Now, in thinking about your past two years at UNC-CH, please rate your satisfaction with the staff associated with the following offices on campus.**

Question	Very Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Very Dissatisfied	No Experience to Judge	Total Responses
<b>a.</b> Registrar's Office	15.4%	48.7%	14.2%	4.4%	1.6%	15.8%	1,326
<b>b.</b> Financial Aid: Application/award process	13.6%	31.3%	13.4%	4.2%	2.1%	35.3%	1,327
<b>c.</b> Financial Aid: Disbursement process	13.7%	30.2%	14.1%	3.5%	1.3%	37.2%	1,326
<b>d.</b> Dining Services	26.1%	44.5%	12.4%	3.4%	1.1%	12.5%	1,328
<b>e.</b> Health Services	22.1%	43.7%	11.8%	8.6%	3.2%	10.6%	1,327
<b>f.</b> Counseling (personal, interpersonal, or psychological)	13.6%	17.7%	12.7%	2.0%	1.4%	52.6%	1,325
<b>g.</b> Cashier/Student Accounts/Billing Office	14.1%	43.6%	16.7%	4.1%	2.6%	18.9%	1,327
<b>h.</b> Housing and Residence Life	20.8%	41.2%	12.3%	2.6%	1.7%	21.4%	1,326
<b>i.</b> Bookstore	28.7%	54.9%	9.7%	2.0%	0.8%	3.9%	1,324
<b>j.</b> Campus recreation	37.0%	46.1%	7.5%	0.5%	0.5%	8.4%	1,325
<b>k.</b> On-campus shuttle/transportation services	24.3%	50.5%	11.0%	1.4%	0.6%	12.1%	1,326
<b>l.</b> Parking	7.0%	22.8%	19.9%	9.5%	12.7%	28.1%	1,324
<b>m.</b> Campus Police Department	11.2%	25.1%	17.8%	3.9%	3.9%	38.0%	1,322

**D3. Over the past two years, how often have you had concerns with your personal safety on campus?**

Answer	Response	%
Frequently	29	2.2%
Sometimes	238	18.0%
Seldom	635	48.1%
Never	418	31.7%
<b>Total</b>	<b>1,320</b>	<b>100.0%</b>

## Section E: Your Conclusions

**E1. All things considered, how would you characterize the learning environment on this campus?**

Answer	Response	%
Very Strong	680	51.2%
Strong	612	46.1%
Weak	26	2.0%
Very Weak	9	0.7%
Total	1,327	100.0%

**E2. All things considered, how would you evaluate the quality of instruction?**

Question	Excellent	Good	Fair	Poor	Total Responses
a. In your major?	64.6%	28.5%	6.0%	0.8%	1,326
b. Overall?	32.3%	58.1%	8.9%	0.7%	1,317

**E3. All things considered, how would you evaluate the overall education that you are receiving at this institution?**

Answer	Response	%
Excellent	899	67.6%
Good	389	29.3%
Fair	37	2.8%
Poor	4	0.3%
Total	1,329	100.0%

**E4. Would you recommend this institution to a friend considering college?**

Answer	Response	%
Yes	1,239	93.3%
Not Sure	70	5.3%
No	19	1.4%
Total	1,328	100.0%

**E5. If you could start over again, would you still choose to attend this institution?**

Answer	Response	%
Yes	1,127	84.8%
Not Sure	158	11.9%
No	44	3.3%
Total	1,329	100.0%

## Section F: Graduation and Beyond

**F1. Has it taken you longer than four years (i.e., eight consecutive semesters of enrollment) to graduate?**

Answer	Response	%
Yes	91	6.8%
No	1,238	93.2%
Total	1,329	100.0%

**F2. For which of the following reasons has it taken you longer than four years to graduate? (Mark all that apply)**

Answer	Response	%
a. I wanted to/was advised to take a lighter course load	9	10.2%
b. I could not get the classes I needed	10	11.4%
c. I lost credits when I transferred to UNC-CH	18	20.5%
d. I changed majors	21	23.9%
e. I am graduating with more than one major	11	12.5%
f. My participation in a co-op, internship, practicum, student teaching, etc.	5	5.7%
h. The number of hours I spent working for pay	10	11.4%
i. Financial reasons	11	12.5%
j. I went part-time for personal (non-financial) reasons (e.g., medical, family, etc.)	11	12.5%
k. I took a semester or more off for personal (non-financial) reasons (e.g., medical, family, etc.)	39	44.3%
l. Other reasons (please briefly explain)	32	36.4%

**F3. Please indicate the best description of your primary plans following graduation by marking the one most appropriate response below. (Mark only ONE response)**

Answer	Response	%
I have accepted a full-time paid job related to my field of study	215	16.2%
I have accepted a full-time paid job, not related to my field of study	55	4.1%
I have accepted a part-time paid job	18	1.4%
I will continue in my current paid job	29	2.2%
I am currently seeking, or plan to seek, paid employment	473	35.6%
I will be going to graduate or professional school full-time next year	324	24.4%
I will be going to graduate or professional school part-time and working part-time next year	15	1.1%
I will take more undergraduate courses next year	13	1.0%
I am neither seeking employment nor planning on attending school next year	6	0.5%
I will be entering or continuing military service	10	0.8%
I will be engaged in volunteer activity (e.g., Peace Corps)	30	2.3%
I will be starting or raising a family	4	0.3%
I don't know yet	74	5.6%
Other (please specify)	63	4.7%
Total	1,329	100.0%